



18<sup>th</sup> February 2021

**Important Customer Notice – Immediate Action Required**

Dear Colleague,

**Manufacturer: Fang Tian FT-045A FFP3 masks**  
**Supplier: Polyco Healthline**  
**Product Code: BWM541**

We have received information that suggests this item may not meet DHSC's essential technical specification for FFP3 masks. We are therefore investigating compliance with these standards to verify that this mask meets the necessary standards. Following information received from the NHS, we are also seeking to confirm the origin of manufacture.

We are undertaking a rapid review of which the regulators are aware. Meanwhile, we will pause distribution pending further decisions once our investigations have concluded.

We would ask that you check your stocks and stop using this product for the time being, and immediately quarantine any stock of this product you may have and cascade this message to any organisations you make have provided with this mask through mutual aid. Please see product and packaging images attached at **Annex A**.

Please be assured that we are working with regional teams and providers to fit test staff to alternative models and provide of them with alternative masks in the quantities needed. We have a good supply of other FFP3 masks. If you require further urgent fit testing support, please contact your regional fit test project manager listed at **Annex B**.

The safety of all frontline staff is our top priority. We have commissioned independent testing and will communicate with you shortly about the outcome of this.

**Action Required**

Review your stocks of FFP3s and identify whether you have any of the Fang Tian FT-045A FFP3 masks. If you have, these should be immediately quarantined. You should also be advised that some of these masks may have been delivered in boxes with the product marked as FT-045.

If you have further questions about this issue, please contact [ppe.complaintsandenquiries@nhs.net](mailto:ppe.complaintsandenquiries@nhs.net).

**Further Actions**

We have taken immediate actions to stop any further distribution of the Fang Tian FT045A FFP3 masks at this time, and will provide a further update once our investigations have concluded.

Yours faithfully,

Moira Philpott  
Acting Chair, DHSC PPE Decision Making Committee



Annex A: Product Images





*The FT-045A model has a head strap adjusted by a toggle.*



## **Annex B: Contact Numbers for National Fit Test Team**

### **South East**

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